

15 -ാം കേരള നിയമസഭ

8-ാം സമ്മേളനം

നക്ഷത്ര ചിഹ്നം ഇല്ലാത്ത ചോദ്യം നം. 70

01-02-2023 - ൽ മറുപടിയ്ക്ക്

ഡിജിറ്റൽ മാർക്കറ്റിംഗ് ചാനൽ സോഫ്റ്റ്‌വെയർ

ചോദ്യം	ഉത്തരം
ശ്രീ. സണ്ണി ജോസഫ്	ശ്രീ. പിണറായി വിജയൻ (മുഖ്യമന്ത്രി)
(എ) ഓറക്കിൾ ഡിജിറ്റൽ മാർക്കറ്റിംഗ് ചാനൽ സോഫ്റ്റ്‌വെയർ വാങ്ങുന്നതിനായി അറ്റപത്തിനാല് ലക്ഷം രൂപയുടെ പർച്ചേസ് ഓർഡർ സൊനാറ്റ ഇൻഫർമേഷൻ ടെക്നോളജി എന്ന കമ്പനിക്ക് 31.05.2019-ൽ നൽകിയത് ശ്രദ്ധയിൽപ്പെട്ടിട്ടുണ്ടോ;	(എ) ശ്രദ്ധയിൽപ്പെട്ടിട്ടുണ്ട്.
(ബി) പ്രസ്തുത പർച്ചേസ് ഓർഡർ ചട്ട വിരുദ്ധമാണെന്ന് ചൂണ്ടിക്കാട്ടി സി-ഡിറ്റിലെ ഉദ്യോഗസ്ഥൻ പരാതി നൽകിയിരുന്നത് ശ്രദ്ധയിൽപ്പെട്ടിട്ടുണ്ടോ; പരാതിയിൽ ചൂണ്ടിക്കാണിച്ച വിഷയങ്ങൾ എന്തൊക്കെയാണെന്ന് വ്യക്തമാക്കാമോ;	(ബി) ശ്രദ്ധയിൽപ്പെട്ടിട്ടുണ്ട്. സി-ഡിറ്റിൽ നിന്നും ലഭ്യമായ പരാതി അനുബന്ധം(1) ആയി ഉള്ളടക്കം ചെയ്യുന്നു.
(സി) തുടർന്ന് കരാർ ഒപ്പിട്ടിരുന്നില്ല എന്ന കാരണത്താൽ പ്രസ്തുത പർച്ചേസ് ഓർഡർ സി-ഡിറ്റ് റദ്ദാക്കിയിരുന്നോ എന്ന് അറിയിക്കുമോ; സി-ഡിറ്റ് ഓർഡർ റദ്ദാക്കിയെങ്കിലും നിഷ്കർഷിച്ചതിനേക്കാൾ കൂടുതൽ അളവിൽ സോഫ്റ്റ്‌വെയർ സി-ഡിറ്റ് ഉപയോഗിച്ചിട്ടുണ്ടെന്നും അതിന് അധിക തുക ആവശ്യപ്പെട്ട് കൊണ്ടും റൊക്കിൾ സി-ഡിറ്റിനു കത്തു നൽകിയിട്ടുണ്ടോയെന്ന് വ്യക്തമാക്കാമോ;	(സി) റദ്ദാക്കിയിരുന്നു. വിഷയത്തിൽ റൊക്കിൾ സി-ഡിറ്റി-നു നേരിട്ട് കത്ത് നൽകിയിട്ടില്ല. എന്നാൽ റൊക്കിളിന്റെ ഡീലറായ സൊനാറ്റ അധിക തുക ആവശ്യപ്പെട്ടുകൊണ്ട് കത്ത് നൽകിയിരുന്നു.
(ഡി) 11.08.2021-ലെ 83/എ 1/അഡ്മിൻ./2020/സി-ഡിറ്റ് നമ്പർ കത്തിൽ സൂചിപ്പിച്ചത് പോലെ ഡിജിറ്റൽ മാർക്കറ്റിംഗ് ലൈസെൻസ് വാങ്ങിയതിനെ കുറിച്ച് പ്രത്യേക റിപ്പോർട്ട് സി-ഡിറ്റ് സർക്കാരിന് സമർപ്പിച്ചിട്ടുണ്ടോ; എങ്കിൽ ആയതിന്റെ പകർപ്പ് ലഭ്യമാക്കാമോ?	(ഡി) പ്രത്യേക റിപ്പോർട്ട് നൽകിയിരുന്നു. പകർപ്പ് അനുബന്ധം(2) ആയി ഉള്ളടക്കം ചെയ്യുന്നു.

സെക്ഷൻ ഓഫീസർ

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Est:1988

CENTRE FOR DEVELOPMENT OF IMAGING TECHNOLOGY (C-DIT)

Autonomous Institution under Electronics & Information Technology Department, Govt. of Kerala

സെന്റർ ഫോർ ഡെവലപ്പ്മെന്റ് ഓഫ് ഇമേജിംഗ് ടെക്നോളജി
കേരള സർക്കാരിന്റെ ഇലക്ട്രോണിക്സ് & ഇൻഫർമേഷൻ ടെക്നോളജി വകുപ്പിനു കീഴിലുള്ള സ്വയംഭരണ സ്ഥാപനം

Chitrangali Hills, Thiruvallam, Thiruvananthapuram 695 027, Kerala, India
ചിത്രാഞ്ജലി ഹിൽസ്, തിരുവല്ലം, തിരുവനന്തപുരം - 695 027

PHONE: 0471- 2380910, 2380912. Director: 0471- 2380908. Registrar: 0471- 2383506.

e-mail: headoffice@cdit.org, registrar@cdit.org

C-DIT

No. 215/A1/Admn/C-DIT/2022

03.06.2022

**Additional Chief Secretary to Government
Electronics & I.T. Department
Government Secretariat**

Sir,

Sub: Procurement of goods and services in C-DIT and related matters.

Ref : Decision of Executive Committee (78.10) being communicated to Government

Kind attention is invited to the decision taken in 78th Executive Committee meeting (Item 78.10) that certain matters relating to procurement of goods and services in C-DIT over the past period may be brought to the attention of the Government and Chairman, C-DIT for further action. Accordingly the following details are furnished for information and further action.

1. Cancellation of the Purchase Order dated 31-05-2019 issued for availing Services on Customer Engagement Solution and returning of the Bank Guarantee of Rs. 3,81,956 remitted by M/s. Sonata Information Technology Ltd. Subsequent to cancellation.

The then Registrar, CDIT had placed a purchase order on M/s Sonata Information Technology, Bangalore for availing Services on Customer Engagement Solution - One year subscription to Oracle cloud @ Rs.64,73,822/55 inclusive of GST - vide PO No. 034/2019-20 dated 31-05-2019. The order value was payable in advance on quarter-year basis. However, it was seen that purchase formalities and the contractual obligations were not met. There were lapses such as not executing a contract agreement for that purpose nor furnishing bank guarantee by the party. However, the party furnished quarterly invoices for the period from 22-04-2019 to 21-01-2020, claiming use of the cloud solution by CDIT or its clients. Even though the order was placed on them on 31-05-2019, they started billing from 22-04-2019, which was also unacceptable. In reply to the mails intimating such irregularities, the supplier informed that the above service was continuation of work awarded earlier by C-DIT, for which the subscription services expired on 23-04-2019 and that the P.O in question was for the renewal of that service. But there was no reference to any such document in the P.O. under reference.

After examination of the matter, a cancellation order was issued on 06-02-2020 to the supplier for violation of the terms & conditions stipulated in the P.O. As soon as the cancellation intimation was served, M/s Sonata furnished a bank guarantee for Rs.3,81,956/- on 27-02-20 stating that it was to comply with the terms and conditions. They claimed that they already had furnished contract agreement also. Further they claimed that the annual subscription services cannot be cancelled or discontinued in between the year, once the purchase order was issued for use of software item for the period of one year. **Thus, they have demanded that C-DIT release the entire amount of Rs. 64,73,822/55 for one year from April 2019 to April 2020 for the PO issued on 31-05-2019.**

On seeking report from the Heads of both the Informatics Division (Software Development) and the System Integration Dept. they reported that the said cloud software solution was meant for volume data analysis but was unsure of its utilisation in any project of C-DIT. Further it was informed that there were two more P.O.s for **Rs.84.36 lakh and Rs. 31.27 lakh** issued to the same supplier earlier on 28-03-18 and 03-12-18 respectively for similar Oracle Cloud solution for intended use with projects like CMPGRS, K-DISC, KSFE for social media data analysis.

In this case, EC decided that the cancellation order will prevail for the reasons stated.

2. Suit filed by M/s Kinsfolk Technology Pvt. Ltd., before the Hon'ble Micro and Small Enterprise Facilitation Council, Pune.

Purchase Order No. 127/2018-19 dated 07-11-2018 was issued to M/s Kinsfolk Technology Pvt. Ltd., for supply, instalation and training of IT Service Management helpdesk and Asset Management System at a total cost of Rs. 29.5 lakh inclusive of GST. Out of this, the licence cost of Enterprise Management System Rs 20,36,680/- was already released to the party from Plan funds on receiving the licence code. Implementation cost was Rs. 5,78,200 and AMC charges for one year Rs. 3,23,320/- were not released as the implemntation was not completed as per the P.O. However, claiming that 30% of the implemntation charges was due to them and that the AMC charges were already paid by them in advance to M/s BMC (The OEM of the software product), they have raised invoices but C-DIT did not release as the terms & condnitions were not met by the party. They filed a suit against C-DIT before the Hon'ble Micro and Small Enterprise Facilitation Council, Pune demanding Rs. 4,96,780/- and interest thereof. The case is still pending.

On seeking report from the Head of the System Integration Dept. they opined that this was sort of perpetual licence but requires AMC support for further implementation and operation. It was also stated that up to 500 assets only could be managed using this software. It was told that the product was originally intended for KSFE project which did not realise. It was also seen that an amount of Rs. 9,71,994 was spent towards cloud hosting of the solution for testing

3. Purchase Order released to M/s Sinetec Automation Pvt. Ltd

Purchase Order No. 190/2017-18 dated 16-02-2018 was issued to M/s Sinetec Automation Pvt. Ltd., for providing network testing hardware tools at a total cost of Rs. 63.45 lakh inclusive of GST. Another P.O. No. 210/2017-18 dated 23-07-2018 was issued to the same supplier for similar network testing hardware tools at a total cost of Rs. 32.19 lakh inclusive of GST. Both the supplies were unused since then and available in C-DIT stores. It was stated that the procurement was for a large project of KSFE which later got cancelled. However, these hardware tools can be used in similar projects bagged by C-DIT.

4. Purchase Order released to M/s ThoughtRipples

Purchase Order No. 183/18-19 dated 15-02-2019 was issued to M/s ThoughtRipples, for development and deployment of web application and mobile application development for MGNREGA at a total cost of Rs. 19.47 lakh inclusive of GST. Part of amount was released from plan funds and remaining from own funds to the party. However, no gain for C-DIT is seen from this and the purpose of undertaking this work is not clear.

5. Purchase Order released to M/s Nibodha Technologies Pvt. Ltd.

Purchase Order No. 129A/2017-18 dated 23-03-2018 was issued to M/s Nibodha Technologies Pvt. Ltd., for providing professional support and audit for public service web portal at a

total cost of Rs. 18.75 lakh inclusive of GST. Among this, the cost of Licence API Gateway, Data bridge Licence and iHub Licence was Rs. 3.5 lakh each.

On seeking report from the Head of the System Integration Dept. it was intimated that the components were intended as part of the upgradation of the CMO portal and Kerala Communication Systems (KCS) project which was incomplete and part payment Rs. 825000 was released to the party from Plan funds towards mentoring fee for their efforts but the balance was not released as they could not complete it.

6. Purchase Order released to M/s Expertzlab Technologies Ltd.

Purchase Order No. 143/18-19 dated 03-12-2018 was issued to M/s Expertzlab Technologies Pvt. Ltd., for development and deployment of big data store, analytical engine and exploratory analysis at a total cost of Rs. 28.20 lakh inclusive of GST. Amount was not released to the party and the intended work of CMO/CMDRF data analysis was not taken up as it was allotted to IIITMK by the Govt.

The senior official who were concered with the above procurement have subsequently retired from C-DIT service. Therefore the details above were collected based on the discussions and reports furnished by the respective HoDs of Informatics Division, System Integration Dept and Purchase / Stores Departments and after verification of the available records / files.

Yours faithfully,


REGISTRAR

ANNEXURE – Report on Procurement of Goods & Services during 2018 and 2019

Sl. No.	Item	PO No. & Date	Amount (Rs.)	Paid Amount	Plan/ Non-Plan	Project / Purpose	Status/Remarks/Amount received from client
1	Oracle Cloud CES Sonata Information Technology Ltd.	034/2019-20 31-05-2019	6473823	Not paid	NA	CMO/CMDRF KSFE YIP	P.O. Was cancelled subsequently for violation of the terms & conditions of the order / contract. Payment was not made.
2	Oracle Cloud CES Sonata Information Technology Ltd.	214/2017-18 28-03-2018	8435540	Paid	Plan	CMDRF, KSFE Pravasi Chitty, K-DISC Young Innovator's Programme (YIP)	Connected to (1) above
3	Oracle Cloud CES Sonata Information Technology Ltd.	178/2018-19 03-12-2018	3127000	Paid	Plan	CMO and KSFE projects	Connected to (1) and (2) above
4	(i) Kinsfolk Technology Pvt. Ltd. Enterprise Management System Implementation, AMC (ii) Server hosting Charges to ESDS 275462+174133=449595 174133+174133+174133=522399	127/2018-19 07-11-2018	2950000	Paid 2036680 as advance	Plan Plan	C-DIT	Licence supplied and installed in a cloud server hied by C-DIT at extra cost. But the implementation was incomplete. AMC not provided. *Also spent Rs.971,994 towards cloud server hosting charges. Party filed case before MSMEFC Pune, against C-DIT seeking balance amount and AMC charges.

5	Sinetec Automation Pvt. Ltd. Copper 7 Fibre Testing Copper Cable Analyser Training, AMC	190/2017-18 16-02-2018	6344903	Paid	Plan		Network testing hardware Tools Not used as the project got cancelled. Can be utilised if similar projects awarded.
6	Sinetec Automation Pvt. Ltd. Quad OLTS INSPC 3Yr Gold Support	210/2017-18 23-07-2018	3219488	Paid	Plan		-as above in (5)- Purchase of the item without utilising those procured earlier for similar use.
7	ThoughtRipples MGNRE Audit 973500+501500+472000	183/18-19 15-02-2019	1947000	Paid	Both Plan and Own Funds	Mobile App for MGNREGA and web application for user management	Envisaged from plan funds of 2017-18. Paid Rs.473,500 from Plan and Rs.1473,500 balance from Own Funds. Can't find how this project is/was connected to C-DIT.
8	Nibodha Technologies Pvt. Ltd. Licence API Gateway Data bridge licence iHub Licence Mentoring Fee	129A/2017-18 23-03-2018	1875000	485100	Plan	Upgradation of CMO portal/ Proposed KCS solution	AS not issued for KCS project. Paid the Mentoring Fee Rs.825,000 Balance not paid as work incomplete. C-DIT could not utilise this.
9	Expertzlab Technologies Pvt. Ltd. Biga Data Store Analytical Engine Exploratory Analysis	143/18-19 03-12-2018	2820000	Not paid	Plan	CMO/CMDRF	CMO Data analysis work was later assigned to IIITMK. C-DIT could not utilise this. Payment not made.