

15 -ാം കേരള നിയമസഭ

5 -ാം സമ്മേളനം

നക്ഷത്ര ചിഹ്നം ഇല്ലാത്ത ചോദ്യം നം. 336

27-06-2022 - ൽ മറുപടിയ്ക്ക്

ഐ.എൽ.ജി.എം.എസ്. മുഖേനയുള്ള സേവനങ്ങൾ

ചോദ്യം		ഉത്തരം	
ശ്രീ. കെ.എം.സച്ചിൻദേവ്		ശ്രീ. എം.വി.ഗോവിന്ദൻ മാസ്റ്റർ (തദ്ദേശ സ്വയംഭരണ, ഗ്രാമവികസനം, എക്സൈസ് വകുപ്പ് മന്ത്രി)	
(എ)	തദ്ദേശസ്വയംഭരണ സ്ഥാപനങ്ങൾ പൊതുജനങ്ങൾക്കായി ഐ.എൽ.ജി.എം.എസിലൂടെ ഏതൊക്കെ തരത്തിലുള്ള സേവനങ്ങളാണ് നൽകിക്കൊണ്ടിരിക്കുന്നത്;	(എ)	തദ്ദേശസ്വയംഭരണ സ്ഥാപനങ്ങളിൽ നിന്നും എം.എൽ.ജി.എം.എസ്-ന്റെ ഭാഗമായുള്ള സിറ്റിസൺ സർവ്വീസ് പോർട്ടൽ വഴിയുള്ള 263 സേവനങ്ങൾ പൊതുജനങ്ങൾക്ക് നൽകി വരുന്നു. സേവനങ്ങളുടെ ലിസ്റ്റ് അനുബന്ധമായി ചേർക്കുന്നു.
(ബി)	കോഴിക്കോട് ജില്ലയിൽ ഏതൊക്കെ പഞ്ചായത്തുകളിലാണ് ഐ.എൽ.ജി.എം.എസ്. മുഖേന സേവനങ്ങൾ ലഭ്യമാക്കാൻ തുടങ്ങിയിട്ടുള്ളത്;	(ബി)	01/04/2022 മുതൽ കോഴിക്കോട് ജില്ലയിലെ എല്ലാ ഗ്രാമപഞ്ചായത്തുകളിലും ഐ.എൽ.ജി.എം.എസ് മുഖേനയാണ് സേവനങ്ങൾ നൽകിവരുന്നത്.
(സി)	പ്രസ്തുത ജില്ലയിലെ എല്ലാ തദ്ദേശസ്വയംഭരണ സ്ഥാപനങ്ങളിലും ഈ സേവനങ്ങൾ എപ്പോൾ ലഭ്യമാക്കാൻ കഴിയുമെന്നാണ് കരുതുന്നത് എന്ന് അറിയിക്കുമോ?	(സി)	നഗരസഭകളിലുൾപ്പെടെ എല്ലാ തദ്ദേശഭരണ സ്ഥാപനങ്ങളിലും എം.എൽ.ജി.എം.എസ്-ന്റെ വേർഷൻ 2.0 മുഖേനയുള്ള സേവനങ്ങൾ ലഭ്യമാക്കാനുള്ള പ്രവർത്തനങ്ങളാണ് നടന്നുവരുന്നത്.

സെക്ഷൻ ഓഫീസർ

E-File Statistics (Service Wise)

SI No.	Main Category	Sub Category	Application Type	Application Received	Service Delivered	Processing / Pending	Service Delivered (Percentage)
1	Birth, Death, Marriage Registrations	Birth Registration	Birth - New Registration	4652	3872	780	84 %
2	Birth, Death, Marriage Registrations	Birth Registration	Still Birth Registration	4	4	0	100 %
3	Birth, Death, Marriage Registrations	Birth Registration	Birth - Application for Corrections	29229	25059	4170	86 %
4	Birth, Death, Marriage Registrations	Birth Registration	Birth - Application for Name inclusion	35197	31986	3211	91 %
5	Birth, Death, Marriage Registrations	Birth Registration	Birth - Application for Non Availability Certificate	2110	1528	582	73 %
6	Birth, Death, Marriage Registrations	Birth Registration	Application for Birth Certificate	628	585	43	94 %
7	Birth, Death, Marriage Registrations	Death Registration	Death - New Registration	75287	67820	7467	91 %
8	Birth, Death, Marriage Registrations	Death Registration	Death - Application for Corrections	1323	1148	175	87 %
9	Birth, Death, Marriage Registrations	Death Registration	Death - Application for Non Availability Certificate	2642	2062	580	79 %
10	Birth, Death, Marriage Registrations	Death Registration	Application for Death Certificates	168	160	8	96 %
11	Birth, Death, Marriage Registrations	Common Marriage Registration	Common Marriage - New Registration	110665	98810	11855	90 %
12	Birth, Death, Marriage Registrations	Common Marriage Registration	Common Marriage - Application for Corrections	1609	1139	470	71 %
13	Birth, Death, Marriage Registrations	Hindu Marriage Registration	Hindu Marriage - New Registration	2819	2276	543	81 %
14	Birth, Death, Marriage Registrations	Hindu Marriage Registration	Hindu Marriage - Application for Corrections	104	78	26	75 %
15	Certificates - Others	Building - Ownership/ Residential certificate	Application for Ownership Certificate	2434	1780	654	74 %
16	Certificates - Others	Building - Ownership/ Residential certificate	Application for Residential Certificate	13395	11545	1850	87 %
17	Certificates - Others	Building - Ownership/ Residential certificate	Application for Temporary Residential Certificate (As per GO(MS) No.170/2016/LSGD)	129	90	39	70 %
18	Certificates - Others	Building - Ownership/ Residential certificate	Application for Temporary Residential Certificate (As per GO(Rt) No.22/2004/FHD and Circular No.48296/RA1/2009/LSGD)	26	16	10	62 %
19	Certificates - Others	Buildings - Other Certificates	Application for Age Certificate of Building	491	408	83	84 %
20	Certificates - Others	Buildings - Other Certificates	Application for Certificate regarding details of Building in the Assessment Register	2275	1844	431	82 %
21	Certificates - Others	Buildings - Other Certificates	Application for Certificate regarding Exemption of Property Tax	501	404	97	81 %
22	Certificates - Others	Buildings - Other Certificates	Application for Certificate of Property Tax non-assessment	418	368	50	89 %
23	Certificates - Others	BPL Certificate	Application for BPL Certificate to those who included in BPL List	1734	1152	582	67 %
24	Certificates - Others	BPL Certificate	Application for BPL Certificate to those who not included in BPL List	1792	800	992	45 %
25	Certificates - Others	Social Security Pension - Certificates	Application for Certificate regarding Social Security Pensions not granted	85	49	36	58 %
26	Certificates - Others	Social Security Pension - Certificates	Old Age Pension - Application for Certificate regarding Pension granted / not granted	167	73	94	44 %
27	Certificates - Others	Social Security Pension - Certificates	Widow Pension - Application for Certificate regarding Pension granted / not granted	66	33	33	50 %
28	Certificates - Others	Social Security Pension - Certificates	Disability Pension - Application for Certificate regarding Pension granted / not granted	27	8	19	30 %
29	Certificates - Others	Social Security Pension - Certificates	Pension for Unmarried Women Above 50 Years of Age - Application for Certificate regarding Pension granted / not granted	5	2	3	40 %

E-File Statistics (Service Wise)

Sl No.	Main Category	Sub Category	Application Type	Application Received	Service Delivered	Processing / Pending	Service Delivered (Percentage)
30	Certificates - Others	Social Security Pension - Certificates	Agricultural Workers Pension - Application for Certificate regarding Pension granted / not granted	6	3	3	50 %
31	Certificates - Others	Social Security Schemes- Certificate	Application for Certificate regarding Unemployment Allowance granted / not granted	4	4	0	100 %
32	Certificates - Others	Social Security Schemes- Certificate	Application for Certificate regarding Financial Assistance granted / not granted	63	38	25	61 %
33	Certificates - Others	Social Security Schemes- Certificate	Application for Certificate stating Nilathezhuthu Ashan Grant Beneficiary / Non Beneficiary	0	0	0	0 %
34	Certificates - Others	General Certificates	Application for Certificate regarding Non receipt of Assistance	581	520	61	90 %
35	Certificates - Others	General Certificates	Housing- Application for Non Assistance Certificate	0	0	0	0 %
36	Certificates - Others	General Certificates	Application for certificate of no habitable home	108	65	43	61 %
37	Certificates - Others	General Certificates	Application for Certificate regarding Non receipt of Financial Assistance for House Wiring	0	0	0	0 %
38	Certificates - Others	General Certificates	Application for certificate of habitable home	18	12	6	67 %
39	Certificates - Others	General Certificates	Application for certificates issued by Gramapanchayat President	96	58	38	61 %
40	Certificates - Others	General Certificates	Application for certificates issued by Municipal Chairman / Chairperson	5	2	3	40 %
41	Certificates - Others	General Certificates	Application for certificates issued by Municipal Corporation Mayor	1	0	1	0 %
42	Social Security Pensions	Old Age Pension	Old Age Pension - Application for updation of Existing Beneficiary details	8502	4447	4055	53 %
43	Social Security Pensions	Old Age Pension	Old Age Pension - Application for transfer of Pension to another Local Body	81	51	30	63 %
44	Social Security Pensions	Old Age Pension	Old Age Pension - Application for Certificate regarding Pension granted / not granted	0	0	0	0 %
45	Social Security Pensions	Old Age Pension	Old Age Pension - Application for Cancellation of Pension	261	170	91	66 %
46	Social Security Pensions	Old Age Pension	Old Age Pension - Application for Pension Arrears	148	51	97	35 %
47	Social Security Pensions	Old Age Pension	Old Age Pension - Application for Revoking Suspension	30	16	14	54 %
48	Social Security Pensions	Old Age Pension	Application for Old Age Pension	0	0	0	0 %
49	Social Security Pensions	Old Age Pension	Complaint / Grievance regarding Old Age Pension	0	0	0	0 %
50	Social Security Pensions	Widow Pension	Widow Pension - Application for updation of Existing Beneficiary details	1804	993	811	56 %
51	Social Security Pensions	Widow Pension	Widow Pension - Application for transfer of Pension to another Local Body	70	49	21	70 %
52	Social Security Pensions	Widow Pension	Widow Pension - Application for Certificate regarding Pension granted / not granted	0	0	0	0 %
53	Social Security Pensions	Widow Pension	Widow Pension - Application for Cancellation of Pension	42	27	15	65 %
54	Social Security Pensions	Widow Pension	Widow Pension - Application for Pension Arrears	43	13	30	31 %
55	Social Security Pensions	Widow Pension	Widow Pension - Application for Revoking Suspension	50	10	40	20 %
56	Social Security Pensions	Widow Pension	Application for Widow Pension	0	0	0	0 %
57	Social Security Pensions	Widow Pension	Complaint / Grievance regarding Widow Pension	0	0	0	0 %
58	Social Security Pensions	Disability Pension	Disability Pension - Application for updation of Existing Beneficiary details	488	268	220	55 %

E-File Statistics (Service Wise)

Sl No.	Main Category	Sub Category	Application Type	Application Received	Service Delivered	Processing / Pending	Service Delivered (Percentage)
59	Social Security Pensions	Disability Pension	Disability Pension - Application for transfer of Pension to another Local Body	24	20	4	84 %
60	Social Security Pensions	Disability Pension	Disability Pension - Application for Certificate regarding Pension granted / not granted	0	0	0	0 %
61	Social Security Pensions	Disability Pension	Disability Pension - Application for Cancellation of Pension	11	5	6	46 %
62	Social Security Pensions	Disability Pension	Disability Pension - Application for Pension Arrears	11	3	8	28 %
63	Social Security Pensions	Disability Pension	Disability Pension - Application for Revoking Suspension	6	5	1	84 %
64	Social Security Pensions	Disability Pension	Application for Disability Pension	0	0	0	0 %
65	Social Security Pensions	Disability Pension	Complaint / Grievance regarding Disability Pension	0	0	0	0 %
66	Social Security Pensions	Pension for Unmarried Women Above 50 Years of Age	Pension for Unmarried Women Above 50 Years of Age - Application for updation of Existing Beneficiary details	63	33	30	53 %
67	Social Security Pensions	Pension for Unmarried Women Above 50 Years of Age	Pension for Unmarried Women Above 50 Years of Age - Application for transfer of Pension to another Local Body	3	3	0	100 %
68	Social Security Pensions	Pension for Unmarried Women Above 50 Years of Age	Pension for Unmarried Women Above 50 Years of Age - Application for Certificate regarding Pension granted / not granted	0	0	0	0 %
69	Social Security Pensions	Pension for Unmarried Women Above 50 Years of Age	Pension for Unmarried Women Above 50 Years of Age - Application for Cancellation of Pension	3	3	0	100 %
70	Social Security Pensions	Pension for Unmarried Women Above 50 Years of Age	Pension for Unmarried Women Above 50 Years of Age - Application for Pension Arrears	4	3	1	75 %
71	Social Security Pensions	Pension for Unmarried Women Above 50 Years of Age	Pension for Unmarried Women Above 50 Years of Age - Application for Revoking Suspension	3	1	2	34 %
72	Social Security Pensions	Pension for Unmarried Women Above 50 Years of Age	Application For Pension - Unmarried Women Above 50 Years of Age	0	0	0	0 %
73	Social Security Pensions	Pension for Unmarried Women Above 50 Years of Age	Complaint / Grievance regarding Pension for Unmarried Women Above 50 Years of Age	0	0	0	0 %
74	Social Security Pensions	Agricultural Workers Pension	Agricultural Workers Pension - Application for updation of Existing Beneficiary details	251	118	133	48 %
75	Social Security Pensions	Agricultural Workers Pension	Agricultural Workers Pension - Application for transfer of Pension to another Local Body	7	6	1	86 %
76	Social Security Pensions	Agricultural Workers Pension	Agricultural Workers Pension - Application for Certificate regarding Pension granted / not granted	0	0	0	0 %
77	Social Security Pensions	Agricultural Workers Pension	Agricultural Workers Pension - Application for Cancellation of Pension	15	10	5	67 %
78	Social Security Pensions	Agricultural Workers Pension	Agricultural Workers Pension - Application for Pension Arrears	7	3	4	43 %
79	Social Security Pensions	Agricultural Workers Pension	Agricultural Workers Pension - Application for Revoking Suspension	0	0	0	0 %
80	Social Security Pensions	Agricultural Workers Pension	Application for Agricultural Workers Pension	0	0	0	0 %
81	Social Security Pensions	Agricultural Workers Pension	Complaint / Grievance regarding Agriculture Labour Pension	0	0	0	0 %
82	Social Security Schemes	Distress Relief Fund	Application for Financial assistance from Distress Relief Fund of Gramapanchayat	20	7	13	35 %
83	Social Security Schemes	Distress Relief Fund	Application for Financial assistance from Distress Relief Fund of Municipality	2	0	2	0 %

E-File Statistics (Service Wise)

Sl No.	Main Category	Sub Category	Application Type	Application Received	Service Delivered	Processing / Pending	Service Delivered (Percentage)
84	Social Security Schemes	Distress Relief Fund	Application for Financial assistance from Distress Relief Fund of Municipal Corporation	3	0	3	0 %
85	Social Security Schemes	Unemployment Allowance	Application for Unemployment Allowance	93	35	58	38 %
86	Social Security Schemes	Unemployment Allowance	Unemployment Allowance - Application for updation of Existing Beneficiary details	4	2	2	50 %
87	Social Security Schemes	Unemployment Allowance	Application for transfer of Unemployment Allowance to another Local Body	3	2	1	67 %
88	Social Security Schemes	Unemployment Allowance	Application for Cancellation of Unemployment Allowance	0	0	0	0 %
89	Social Security Schemes	Unemployment Allowance	Unemployment Allowance - Application for Arrears	0	0	0	0 %
90	Social Security Schemes	Unemployment Allowance	Application for Revoking Suspension of Unemployment Allowance	0	0	0	0 %
91	Social Security Schemes	Financial Assistance to Widow's Daughter's Marriage	Application up to one month before the date of Marriage	59	7	52	12 %
92	Social Security Schemes	Financial Assistance to Widow's Daughter's Marriage	Application with in one year from the date of Marriage	183	40	143	22 %
93	Social Security Schemes	Financial Assistance to Widow's Daughter's Marriage	Application after one year and within three year of marriage	10	1	9	10 %
94	Social Security Schemes	Financial Assistance to Widow's Daughter's Marriage	Financial Assistance to Widow's Daughter's Marriage - Application for updation of Existing Beneficiary details	29	6	23	21 %
95	Social Security Schemes	Financial Assistance to Widow's Daughter's Marriage	Application for Cancellation of Financial Assistance to Widow's Daughter's Marriage	1	0	1	0 %
96	Social Security Schemes	Nilathezhuthu Ashan Grant	Nilathezhuthu Ashan Grant - Application for including in Beneficiary list	1	0	1	0 %
97	Social Security Schemes	Nilathezhuthu Ashan Grant	Nilathezhuthu Ashan Grant - Application for updation of Existing Beneficiary details	0	0	0	0 %
98	Social Security Schemes	Nilathezhuthu Ashan Grant	Nilathezhuthu Ashan Grant - Application for Arrears	0	0	0	0 %
99	Social Security Schemes	Nilathezhuthu Ashan Grant	Application for Cancellation of Ashan Grant	0	0	0	0 %
100	Licences and Permissions	Factories, Trades, Entrepreneurship Activities and Other Services – Licence	Application for New/Renewal of IFTE & OS Licence (Corporation/Municipality)	119066	31281	87785	27 %
101	Licences and Permissions	Factories, Trades, Entrepreneurship Activities and Other Services – Licence	Application for New Licence – Require consent from KSPCB (Grama Panchayat)	1303	750	553	58 %
102	Licences and Permissions	Factories, Trades, Entrepreneurship Activities and Other Services – Licence	Application for New Licence do not require consent from KSPCB (Grama Panchayat)	6805	3792	3013	56 %
103	Licences and Permissions	Factories, Trades, Entrepreneurship Activities and Other Services – Licence	Application for New Licence – required clearance from Explosive Authority (Grama Panchayat)	233	131	102	57 %
104	Licences and Permissions	Factories, Trades, Entrepreneurship Activities and Other Services – Licence	Application / Self Affidavit for Renewal of Licence (Grama Panchayat)	17072	11321	5751	67 %
105	Licences and Permissions	Factories, Trades, Entrepreneurship Activities and Other Services – Licence	Application for extension of period of Licence which renewed for a part period. (Grama Panchayat)	64	43	21	68 %
106	Licences and Permissions	Factories, Trades, Entrepreneurship Activities and Other Services – Licence	Intimation regarding Termination	150	41	109	28 %
107	Licences and Permissions	Factories, Trades, Entrepreneurship Activities and Other Services – Licence	Complaint / Petition regarding fee structure	3	2	1	67 %
108	Licences and Permissions	Establishing Factories and Machinery	Permission for the construction of factory / Installation of machinery	7	2	5	29 %

E-File Statistics (Service Wise)

Sl No.	Main Category	Sub Category	Application Type	Application Received	Service Delivered	Processing / Pending	Service Delivered (Percentage)
109	Licences and Permissions	Establishing Factories and Machinery	Registration of Industrial unit with machinery having capacity of less than 5 HP and certified as non polluting industry by Industries Department / KSPCB	1	1	0	100 %
110	Licences and Permissions	Establishing Factories and Machinery	Expansion of the permitted construction of factory / Installation of machinery	2	0	2	0 %
111	Licences and Permissions	Establishing Factories and Machinery	Reduction of the permitted construction of factory / Installation of machinery	0	0	0	0 %
112	Licences and Permissions	Establishing Factories and Machinery	Application for Registration and fee remittance of Industrial unit in industrial estate / Development Area / plot / Growth Centre / Export Processing Zone / Park	1	0	1	0 %
113	Licences and Permissions	Establishing Factories and Machinery	Application for Reduction or Expansion and fee remittance of the registered Industrial unit in industrial estate / Development Area / plot / Growth Centre / Export Processing Zone / Park.	1	0	1	0 %
114	Licences and Permissions	Establishing Factories and Machinery	Application for Reduction or Expansion and fee remittance of the registered Industrial unit with machinery having capacity of less than 5 HP and certified as non polluting industry by Industries Department / KSPCB	0	0	0	0 %
115	Licences and Permissions	Livestock Farms	Application for establishment of Farm	11	5	6	46 %
116	Licences and Permissions	Livestock Farms	Application for licence – Live stock farm	21	13	8	62 %
117	Licences and Permissions	Livestock Farms	Application for renewal of license of Livestock Farm	61	37	24	61 %
118	Licences and Permissions	Private Hospitals and Para Medical Institutions	Application for Registration	197	56	141	29 %
119	Licences and Permissions	Private Hospitals and Para Medical Institutions	Renewal of Registration	676	200	476	30 %
120	Licences and Permissions	Private Hospitals and Para Medical Institutions	Application for Correction in Registration documents	0	0	0	0 %
121	Licences and Permissions	Private Hospitals and Para Medical Institutions	Cancellation of Registration (as per application)	1	0	1	0 %
122	Licences and Permissions	Private Hospitals and Para Medical Institutions	Application for duplicate Certificate of Registration	3	0	3	0 %
123	Licences and Permissions	Tutorial Establishment	Application for Registration of tutorial institution	40	7	33	18 %
124	Licences and Permissions	Tutorial Establishment	Renewal of Registration of tutorial institution	87	20	67	23 %
125	Licences and Permissions	Tutorial Establishment	Application for Termination of Registration of a Tutorial Institution	0	0	0	0 %
126	Licences and Permissions	Burial and Burning Grounds	Application for License- establishment / expansion of private cemetery (places for Burial and Burning Grounds)	1	1	0	100 %
127	Licences and Permissions	Burial and Burning Grounds	Application for Licence - Public Crematorium / Concrete Tomb	0	0	0	0 %
128	Licences and Permissions	Markets	Application for Licence - Private Markets	17	10	7	59 %
129	Licences and Permissions	Meat Stalls	Application for permission for Meat Stall	27	14	13	52 %
130	Licences and Permissions	Slaughterhouses	Application for License – private slaughter house	1	0	1	0 %
131	Licences and Permissions	Slaughterhouses	Application for Butcher Licence	2	0	2	0 %
132	Licences and Permissions	Pigs and Dogs – Licence	Application for Licence	1300	1042	258	81 %
133	Licences and Permissions	PPR Licence	Application for PPR Annual Licence	0	0	0	0 %
134	Licences and Permissions	PPR Licence	Application for Temporary Licence – PPR	0	0	0	0 %
135	Licences and Permissions	PPR Licence	Application for Renewal of PPR Licence	0	0	0	0 %

E-File Statistics (Service Wise)

Sl No.	Main Category	Sub Category	Application Type	Application Received	Service Delivered	Processing / Pending	Service Delivered (Percentage)
136	Licences and Permissions	Cinematograph Exhibition	Application for Licence – Cinema	12	10	2	84 %
137	Licences and Permissions	Cinematograph Exhibition	Application for Licence renewal - Cinema	0	0	0	0 %
138	Licences and Permissions	Cinematograph Exhibition	Application for revoking of Licence – Cinema	1	0	1	0 %
139	Licences and Permissions	Cinematograph Exhibition	Application for Permission of Construction / Reconstruction / Addition / Alteration Permanent Cinema	0	0	0	0 %
140	Licences and Permissions	Cinematograph Exhibition	Application for Revision of Rate of Admission – Cinema	0	0	0	0 %
141	Licences and Permissions	Lodging Houses	Application for Registration - Malabar Area	35	24	11	69 %
142	Licences and Permissions	Lodging Houses	Application for Renewal of Registration – Malabar Area	37	18	19	49 %
143	Licences and Permissions	Lodging Houses	Application for Cancellation of Registration – Malabar Area	0	0	0	0 %
144	Licences and Permissions	Vehicle Stands, Unloading Places, Resting Places	Application for Licence - Private Vehicle Stand	3	1	2	34 %
145	Licences and Permissions	Vehicle Stands, Unloading Places, Resting Places	Renewal of Licence - Private Vehicle Stand	1	1	0	100 %
146	Buildings	Ownership / Occupancy of Building	Application for Ownership change of Building	10684	6486	4198	61 %
147	Buildings	Ownership / Occupancy of Building	Application for change of Occupier of Building	435	267	168	62 %
148	Buildings	Ownership / Occupancy of Building	Application for change of address / other details of Owner in Assessment Register	552	349	203	64 %
149	Buildings	Building Construction	Buildings exempted from permit in category 2 panchayats - Application for certificate	1606	1009	597	63 %
150	Buildings	Building Construction	Report of Completion of Single family Residential Building Upto 100 Square metre Area in Category 2 Panchayats	2199	1232	967	57 %
151	Buildings	Building Construction	Report of Completion of Single family Residential Building Upto 100 Square metre Area in Category 2 Panchayat - without prior intimation	0	0	0	0 %
152	Buildings	Building Construction	Intimation regarding Deemed Permit / Occupancy	1764	964	800	55 %
153	Buildings	Building Construction	Intimation regarding Intention to start work (as per rule 17(5)(d))	2718	1571	1147	58 %
154	Complaints	Buildings - Complaints/ Grievances	Complaint / Intimation regarding Unauthorised Building Construction	107	27	80	26 %
155	Complaints	Buildings - Complaints/ Grievances	Grievances / complaints regarding Building Construction	0	0	0	0 %
156	Complaints	Buildings - Complaints/ Grievances	Grievances / Complaints regarding Telecommunication Towers	5	0	5	0 %
157	Complaints	Buildings - Complaints/ Grievances	Complaints on Property Tax Assessment	26	8	18	31 %
158	Complaints	Dangerous Trees - Complaints	Pruning and Cutting of Branches of Dangerous Trees in Public Places	68	24	44	36 %
159	Complaints	Dangerous Trees - Complaints	Application/ Complaint for Pruning and Cutting of Branches of Dangerous Trees in Private Places	351	72	279	21 %
160	Complaints	Municipality Assets Encroachment	Encroachment on Water bodies / Streams/ Rivers owned by Municipality	0	0	0	0 %
161	Complaints	Municipality Assets Encroachment	Encroachment of Roads of Municipality	2	0	2	0 %
162	Complaints	Municipality Assets Encroachment	Encroachment of Pedestrian Lanes of Municipality	1	0	1	0 %
163	Complaints	Municipality Assets Encroachment	Encroachment of Land of Municipality	0	0	0	0 %
164	Complaints	Municipality Assets Encroachment	Encroachment of community assets of Municipality	0	0	0	0 %
165	Complaints	Municipality Assets Encroachment	Encroachment of Municipality building	0	0	0	0 %

E-File Statistics (Service Wise)

Sl No.	Main Category	Sub Category	Application Type	Application Received	Service Delivered	Processing / Pending	Service Delivered (Percentage)
166	Complaints	Municipal Corporation Assets Encroachment	Encroachment on Water bodies / Streams/ Rivers owned by Municipal Corporation	0	0	0	0 %
167	Complaints	Municipal Corporation Assets Encroachment	Encroachment of Roads of Municipal Corporation	1	1	0	100 %
168	Complaints	Municipal Corporation Assets Encroachment	Encroachment of Pedestrian Lanes of Municipal Corporation	0	0	0	0 %
169	Complaints	Municipal Corporation Assets Encroachment	Encroachment of Land of Municipal Corporation	0	0	0	0 %
170	Complaints	Municipal Corporation Assets Encroachment	Encroachment of community assets of Municipal Corporation	0	0	0	0 %
171	Complaints	Municipal Corporation Assets Encroachment	Encroachment of Municipal Corporation building	0	0	0	0 %
172	Complaints	Waste Management- Complaints	Deposit of rubbish or filth in public places	12	5	7	42 %
173	Complaints	Waste Management- Complaints	Causing nuisance by relieving garbage in public street	10	2	8	20 %
174	Complaints	Waste Management- Complaints	Deposition of Rubbish in Water bodies	23	3	20	14 %
175	Complaints	Waste Management- Complaints	Keeping filth on premises	16	3	13	19 %
176	Complaints	Waste Management- Complaints	Allowing outflow of filth	11	2	9	19 %
177	Complaints	Waste Management- Complaints	Removal of filth in uncovered cart	0	0	0	0 %
178	Complaints	Waste Management- Complaints	Production/ Transportation/ Selling / Storage of banned plastic and other products including flex	1	0	1	0 %
179	Complaints	License & Registration - Complaints	Factories / Trades / Entrepreneurship Activities / Other Services- Complaints regarding running of institutions without license	15	4	11	27 %
180	Complaints	License & Registration - Complaints	Factories / Trades / Entrepreneurship Activities / Other Services- Complaints regarding violation of conditions of License	8	3	5	38 %
181	Complaints	License & Registration - Complaints	Private Hospitals and Paramedical Institutions - Complaints on Violation of Conditions of Registration	2	0	2	0 %
182	Complaints	License & Registration - Complaints	Pig & Dog Licence - Complaints regarding Violation of Conditions	16	15	1	94 %
183	Complaints	License & Registration - Complaints	Slaughter House - Complaints regarding Violation of Conditions of Licence	0	0	0	0 %
184	Complaints	License & Registration - Complaints	Meat stall - Complaints regarding violation of conditions in License	0	0	0	0 %
185	Complaints	License & Registration - Complaints	Complaint against Violation of Conditions of PPR Licence	1	0	1	0 %
186	Complaints	License & Registration - Complaints	Places for Burial and Burning Ground - Complaints regarding violations of conditions	0	0	0	0 %
187	Complaints	License & Registration - Complaints	Tutorial Establishment - Complaints on Violation of Conditions of Registration	0	0	0	0 %
188	Complaints	License & Registration - Complaints	Vehicle Stands, Unloading Places, Resting Places - Complaints on Violation of Conditions of Licence	0	0	0	0 %
189	Complaints	License & Registration - Complaints	Private Markets - Complaints regarding violation of conditions of Licence	0	0	0	0 %
190	Complaints	License & Registration - Complaints	Evening Markets - Complaints regarding violation of conditions of Licence	0	0	0	0 %
191	Complaints	Street Light - Complaints	Complaints about street lights	50	26	24	52 %
192	Complaints	Panchayat Assets Encroachment	Encroachment of Panchayat's building	4	1	3	25 %
193	Complaints	Panchayat Assets Encroachment	Encroachment of community assets of Panchayat	6	1	5	17 %
194	Complaints	Panchayat Assets Encroachment	Encroachment of Land of Panchayat	6	1	5	17 %

E-File Statistics (Service Wise)

Sl No.	Main Category	Sub Category	Application Type	Application Received	Service Delivered	Processing / Pending	Service Delivered (Percentage)
195	Complaints	Panchayat Assets Encroachment	Encroachment of Pedestrian Lanes of Panchayat	7	3	4	43 %
196	Complaints	Panchayat Assets Encroachment	Encroachment of Roads of Panchayat	29	6	23	21 %
197	Complaints	Panchayat Assets Encroachment	Encroachment on Water bodies / Streams/ Rivers owned by Panchayat	11	3	8	28 %
198	Complaints	Social Security Pension - Complaints/ Grievances	Complaint / Grievance regarding Old Age Pension	10	4	6	40 %
199	Complaints	Social Security Pension - Complaints/ Grievances	Complaint / Grievance regarding Widow Pension	6	1	5	17 %
200	Complaints	Social Security Pension - Complaints/ Grievances	Complaint / Grievance regarding Disability Pension	2	2	0	100 %
201	Complaints	Social Security Pension - Complaints/ Grievances	Complaint / Grievance regarding Pension for Unmarried Women Above 50 Years of Age	1	0	1	0 %
202	Complaints	Social Security Pension - Complaints/ Grievances	Complaint / Grievance regarding Agriculture Labour Pension	2	2	0	100 %
203	Complaints	Social Security Schemes - Complaints/ Grievances	Complaints / Grievances regarding Unemployment Allowance	0	0	0	0 %
204	Complaints	Social Security Schemes - Complaints/ Grievances	Complaints/ Grievance regarding financial Assistance to Widow's Daughter's Marriage	6	1	5	17 %
205	Complaints	Social Security Schemes - Complaints/ Grievances	Complaints / Grievances regarding Nilathezhuthu Ashan Grant	0	0	0	0 %
206	Complaints	Unauthorised Board/Hording-Complaints	Complaints regarding unauthorized boards, Flex and Hoardings etc. in Public Places	10	3	7	30 %
207	Complaints	Grievance Redress Adalath	Registration of petitions for Adalath	40	20	20	50 %
208	Appeals	Property Tax - Appeals	Appeal on Property Tax Assessment before the Finance Standing Committee	15	7	8	47 %
209	Appeals	Building Construction - Appeals	Reference / Appeal before the Village Panchayat on Delay in disposal of building permit application	19	12	7	64 %
210	Appeals	Building Construction - Appeals	Reference / Appeal before the Municipality on Delay in disposal of building permit application	2	2	0	100 %
211	Appeals	Building Construction - Appeals	Reference / Appeal before the Municipal Corporation on Delay in disposal of building permit application	0	0	0	0 %
212	Appeals	Change of Ownership of Building - Appeals	Appeal against the order of the Grama Panchayat Secretary on changing / not changing the ownership of Building	68	42	26	62 %
213	Appeals	Change of Ownership of Building - Appeals	Appeal against the order of the Municipal Secretary on changing / not changing the ownership of Building	0	0	0	0 %
214	Appeals	Change of Ownership of Building - Appeals	Appeal against the order of the Municipal Corporation Secretary on changing / not changing the ownership of Building	0	0	0	0 %
215	Appeals	Licenses & Registrations - Appeals	Appeal against decisions - Live stock farm	0	0	0	0 %
216	Appeals	Licenses & Registrations - Appeals	Private Hospitals and Para Medical Institutions - Appeal against rejection of application	0	0	0	0 %
217	Appeals	Licenses & Registrations - Appeals	Private Hospitals and Para Medical Institutions -Appeal against Cancellation of Registration	1	1	0	100 %
218	Appeals	Licenses & Registrations - Appeals	Tutorial Establishment - Appeal against rejection of application	0	0	0	0 %
219	Appeals	Licenses & Registrations - Appeals	Tutorial Institution - Appeal Against cancellation of Registration	0	0	0	0 %
220	Appeals	Licenses & Registrations - Appeals	Appeal against suspension of PPR Licence	0	0	0	0 %
221	Appeals	Licenses & Registrations - Appeals	Appeal on Cinema Licence	0	0	0	0 %

E-File Statistics (Service Wise)

Sl No.	Main Category	Sub Category	Application Type	Application Received	Service Delivered	Processing / Pending	Service Delivered (Percentage)
222	Appeals	Licenses & Registrations - Appeals	Lodging Houses - Appeal to local authority for renewal of registration - Malabar Area	0	0	0	0 %
223	Appeals	Profession Tax - Appeals	Appeal on Profession Tax	0	0	0	0 %
224	Appeals	Other Appeals	Appeal filed before Grama Panchayat against Notice given / Order passed / Action taken by President or Secretary	20	5	15	25 %
225	Appeals	Other Appeals	Appeal filed before Municipality against Notice given / Order passed / Action taken by Chairman /Chairperson or Secretary	0	0	0	0 %
226	Appeals	Other Appeals	Appeal filed before Municipal Corporation against Notice given / Order passed / Action taken by Mayor or Secretary	0	0	0	0 %
227	Taxes	Property Tax	Self attested property tax return in Form 2 for assigning property tax of building	164	82	82	50 %
228	Taxes	Property Tax	Property Tax Return of Residential Building owned by BPL family having floor area upto 30 sqm. (Form 2 A)	8	6	2	75 %
229	Taxes	Property Tax	Intimation regarding Demolished / Destroyed Buildings	241	137	104	57 %
230	Taxes	Property Tax	Application for extract of Assessment Register of authorised Building	34	29	5	86 %
231	Taxes	Property Tax	Application for extract of Demand Register	9	6	3	67 %
232	Taxes	Property Tax	Application for Revision of Property Tax due to change in structure or in occupancy of the Building	56	28	28	50 %
233	Taxes	Property Tax Exemptions	Application for Exemption of Property Tax for Residential Building up to 60 Square Meters	129	86	43	67 %
234	Taxes	Property Tax Exemptions	Application for Exemption of Property Tax for Ex-Servicemen / Wife of Ex-Servicemen / Widow of Ex-Servicemen	514	399	115	78 %
235	Taxes	Property Tax Exemptions	Application for Renewal of period of Exemption of Property Tax for Buildings of Ex-Servicemen	471	370	101	79 %
236	Taxes	Property Tax Exemptions	Application for Vacancy Remission of Property Tax	189	73	116	39 %
237	Taxes	Profession Tax	Filing of Profession Tax Return	123	95	28	78 %
238	Taxes	Profession Tax	Application for exemption of profession tax	8	1	7	13 %
239	Taxes	Entertainment Tax	Application for Exemption of Tax	1	1	0	100 %
240	Right to Information Act	Right to Information	Application for Information (With application fee)	373	234	139	63 %
241	Right to Information Act	Right to Information	RTI - Application for Information (Application fee exempted - BPL category)	76	56	20	74 %
242	Legal Assistance	Jagratha Samithi	Petitions & Applications to Jagratha Samithi	4	0	4	0 %
243	Legal Assistance	Jagratha Samithi	Application for Legal help	7	5	2	72 %
244	Public Safety	Abatement of Nuisance in Land or Building	Application for Abatement of Nuisance of Poisonous Creatures	7	3	4	43 %
245	Public Safety	Abatement of Nuisance in Land or Building	Application for Abatement of Nuisance of Wild or Noxious Vegetation	2	0	2	0 %
246	Public Safety	Abatement of Nuisance in Land or Building	Application for Abatement of Nuisance of Filth / Drainage / Stagnation of Water	47	9	38	20 %
247	Public Safety	Abatement of Nuisance in Land or Building	Application for Abatement of Nuisance due to insanitary conditions	23	7	16	31 %
248	Public Amenities	Public Crematorium	Application for burning / burial of corpse	4	3	1	75 %
249	Decentralized Planning	Plan Formulation	Plan Proposals from Public	35	20	15	58 %

E-File Statistics (Service Wise)

Sl No.	Main Category	Sub Category	Application Type	Application Received	Service Delivered	Processing / Pending	Service Delivered (Percentage)
250	Mahatma Gandhi National Rural Employment Guarantee Scheme	Mahatma Gandhi NREGS	Application for Job Card	2009	1582	427	79 %
251	Mahatma Gandhi National Rural Employment Guarantee Scheme	Mahatma Gandhi NREGS	Demand for Job	1513	1330	183	88 %
252	Mahatma Gandhi National Rural Employment Guarantee Scheme	Mahatma Gandhi NREGS	Application for treatment expences	4	3	1	75 %
253	Mahatma Gandhi National Rural Employment Guarantee Scheme	Mahatma Gandhi NREGS	Application for allotment of ex- gratia in case of death / permanent disability happen during work	1	1	0	100 %
254	Mahatma Gandhi National Rural Employment Guarantee Scheme	Mahatma Gandhi NREGS	Complaint / Report regarding violation of rules and regulations	9	2	7	23 %
255	Ayyankali Urban Employment Guarantee Scheme	Ayyankali UEGS	Application for Job Card	1	0	1	0 %
256	Ayyankali Urban Employment Guarantee Scheme	Ayyankali UEGS	Demand for Job	2	0	2	0 %
257	Ayyankali Urban Employment Guarantee Scheme	Ayyankali UEGS	AUEGS - Sanction of Treatment Expenses (Reported by Mate/Others)	0	0	0	0 %
258	Ayyankali Urban Employment Guarantee Scheme	Ayyankali UEGS	Application for allotment of ex- gratia in case of death / permanent disability happen during work	0	0	0	0 %
259	Ayyankali Urban Employment Guarantee Scheme	Ayyankali UEGS	Complaint / Report regarding violation of rules and regulations	0	0	0	0 %
260	Application for Various Certificates	Scheduled Tribes	Scheduled Tribes - Application for Marriage Assistance	0	0	0	0 %
261	Application for Various Certificates	Scheduled Tribes	Scheduled Tribes - Application for Financial Assistance	0	0	0	0 %
262	Application for Various Certificates	Scheduled Caste	Scheduled Caste - Application for Marriage Assistance	0	0	0	0 %
263	Application for Various Certificates	Scheduled Caste	Scheduled Caste - Application for Financial Assistance	0	0	0	0 %